



40/42 Friars Walk
Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

20th February 2017

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/01/39.

You requested the following information:

Under the Freedom of Information Act, could you provide me with a database extract for 2016 with data for every ambulance handover, containing columns for A&E department where handover took place, date or month, notification time or time ambulance arrived at A&E, time handover took place or handover time, what level of call the ambulance was on (e.g. Red 1 etc.).

Please find attached data for the 18 main hospitals in SECamb's commissioned area, however handover delay data requires a manual button push. Only approximately 80% of all hospital journeys have a button push in A&E department, (by the ambulance crew, the hospital or both). This means 20% of the journeys do not have the handover times recorded and are not represented. Data recording compliance by hospitals ranges from 50% for the least to 95% for the most.

Please note that not all handovers are recorded in the A & E department due to patients being taken directly to wards or specialist departments.

The spreadsheets also show the number of patients waiting less than 15 minutes, more than 15 minutes, more than 30 minutes and more than 60 minutes to be handed over to hospital staff. The figure for those patients waiting longer than 60 minutes will be included in the greater than 30 minutes and greater than 15 minutes figures.

We do not routinely report handover by category as the category is used to determine how we respond to an incident which may not turn out to be the same as what the crew find when they arrive.

I have to make you aware that this data is unvalidated and has not been agreed with the hospitals.

I hope you find this information useful.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust